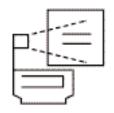
# lesson six

# banking services



overheads



# beware of these high-cost financial services

pawn shops charge very high interest for loans based on the value of tangible assets (such as jewellery or other valuable items).

**rent-to-own programs** offer an opportunity to obtain home entertainment systems or appliances for a small weekly fee. However, the amount paid for the item usually far exceeds the cost if the item were bought on credit.

**cheque-cashing outlets** charge high fees (sometimes 2 or 3 percent) just to have a paycheque or government cheque cashed.

rapid-refund tax services provide "instant refunds" when you pay to have your federal tax return prepared. However, this "instant refund" is a loan with interest rates as high as 120 percent.

**cheque-deferral services** allow consumers to get a cash advance on their next paycheque. However, these short-term loans are very expensive. A \$200, two-week advance may cost over \$30 (with annual costs exceeding \$900).

## comparing chequing accounts



### location

branch offices; hours of operation; availability of ATMs

### fees

monthly fees; per cheque fees; printing of cheques; balance inquiry fees; ATM fees

### other charges

overdraft charge; stop-payment fees; certified cheque fees

### interest

rate earned; minimum deposit to earn interest; compounding method; fee charged for falling below necessary balance

### restrictions

minimum balance; deposit insurance; holding period for deposited cheques

### special features

direct deposit; automatic payments; overdraft protection; online banking; discounts or free chequing for students, seniors, or employees of certain companies

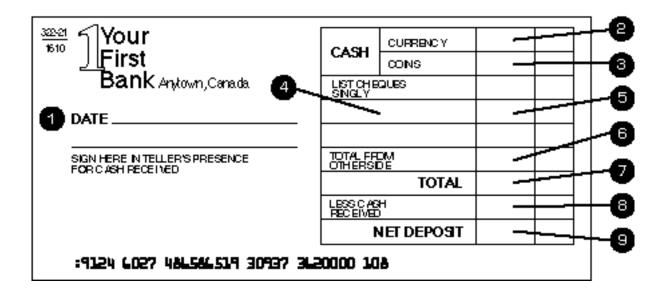


# opening a chequing account

	Al	PPLICAT	ION FOR	DEPOSI <sup>*</sup>	T SERVIC	ES	Branch Transit #
Branch Name							
Dianon Namo		Ir	formation	About \	You		
First Customer Name					Product(s) at bank?	Service(s)	
Address					at bank:		
City & Province						Postal Code	
Birthdate	SIN		Language	Home Phone		Business Phone	
I.D.	•		I.D			•	
Employer			Occupa	ation			
Joint Customer Name			•		Product(s) at bank?	Service(s)	
Address							
City & Province						Postal Code	
Birthdate	SIN		Language	Home Phone	ı	Business Phone	
I.D.			I.D				
Employer			Occupa	ation			
Packages Type of Service	Deposit		S Set-up a Other Services Type of Service	s Reques		ou Today	
Deposit Accounts							
Type of Service	Account #	Signing Arrangement	Recordkeeping	Personalized	Cheque Return	_Initial	Source
		Arrangement		Cheques?	Öption?	Deposit	of Funds
Particulars of Deposit							
PIN (Personal Identification Number) Re Credit Card / Debit Card for First Customer You apply for the services ind	icated on this a	application and		d by the agreer	ments governing	these services. You aç	gree to pay the service
charges which may be levied i	n connection wi	tn the services	you have applied	Joint Customer Si	ignature		
Date:	Prepared by:			Date:		Prepared by:	

# making a deposit





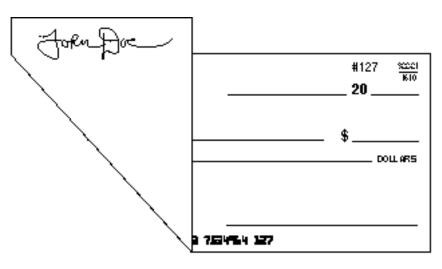
- **1.** Write the date you are making the deposit in this field.
- **2.** If you are depositing currency (paper bills), write the total amount here.
- **3.** If you are depositing coins, write the total amount here.
- **4.** If you are depositing a cheque, write the name of the person/company who wrote the cheque here.
- **5.** Write the amount of the cheque here.

- **6.** If you are depositing more cheques than can be listed on the front, continue to list them on the back, and write the total amount of the cheques on back here.
- **7.** Write the total amount you are depositing here.
- 8. If you are making a deposit inside a bank with a teller and you want to receive cash back from your deposit, write the amount you want in this field.
- **9.** Write the total amount (less cash back) of your deposit in this field.

# endorsing a cheque

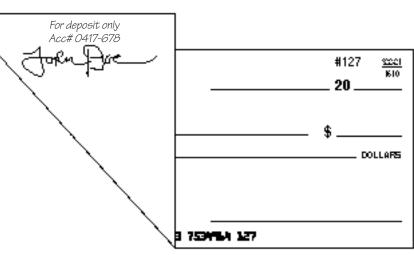
### blank endorsement

Anyone can cash cheque



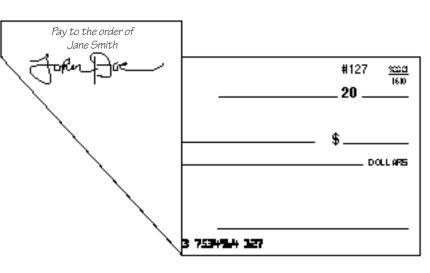
# restrictive endorsement

More secure than blank endorsement



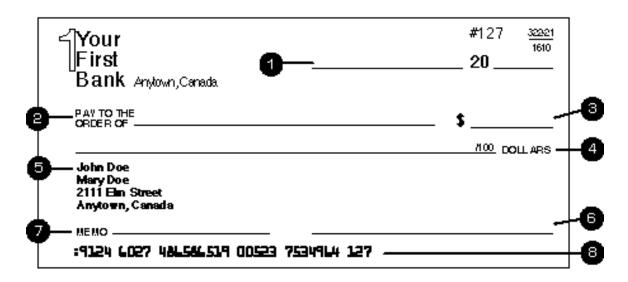
# special (or full) endorsement

Transfer cheque to another party



# writing a cheque





- **1. Date** Enter the date you are writing the cheque.
- **2. Payee** Enter the name of the person or the company to whom you are going to give the cheque.
- 3. Amount of cheque in numerals Enter the amount of the cheque, in numbers. Don't leave any space between the preprinted dollar symbol (\$) and the numbers indicating the amount of the cheque; there should be no room for someone to add in extra numbers.

### 4. Amount of cheque in words

Enter the amount of the cheque in words. Start writing at the far left side of the line. Follow the dollar amount by the word "and," then write the amount of cents over the number 100. Draw a line from the end of the 100 to the end of the line.

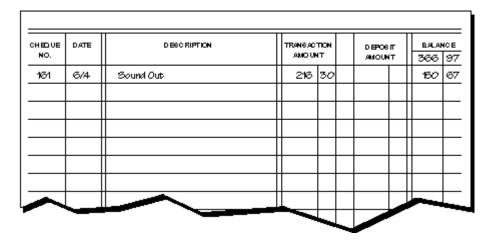
- **5. Name** Your personal information is printed here.
- **6. Signature** Sign your cheque exactly the way you signed your name on the signature card you filled out when you opened your account.
- **7. Memo** Use this space to note why you wrote the cheque. If you are paying a bill, this is a good place to put information requested by the company.

### 8. Identification numbers

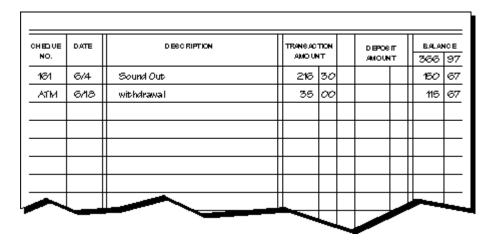
These numbers are used to identify the bank, your account number, and the check number. They are printed in a special magnetic ink that machines can read.

# keeping a running balance

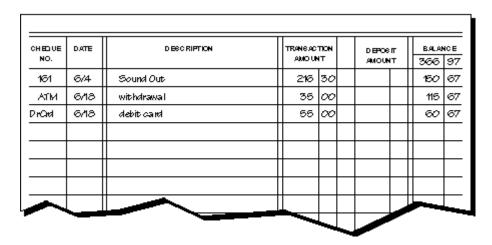
## (a) Keeping a Running Balance: Cheque Transaction



### (b) Keeping a Running Balance: ATM Cards



### (c) Keeping a Running Balance: Debit Cards



# reading a bank statement



Your First Bank STATEMENT FOR

Jane Doe 4 Primrose Lane Anytown, Canada

THIS STATEMENT COYERS

12/20/\_\_through 1/18/\_\_

CHEQUING ACCOUNT 0471-678 Previous Statement Balance On 12/19/\_\_\_ 612.04
Total of 3 Deposits For 1,980.68 +
Total of 10 Withdrawals For 1,705.25 Total Service Charges 3.50 -

New Balance

883.97 +

CHEQUES AND OTHER DEBITS	CHE <b>Q</b> UE 181 182 183	DATE PAID 12/24 1/04 12/26	#MOUNT 15.00 17.00 217.54	сне <b>а</b> це 184 186 187	DATE PAID 12/17 12/31 1/03	## <b>O</b> UNT 1232.27 54.47 53.97
	Monthly h		1/18	3.50		
	Withdraw Withdraw	ral#00281 a.t. ral#02628 a.t. ral#08744 a.t. ral#02456 D.∈	ATM #423A ATM #430E		12/24 12/31 1/15 1/16	40.00 20.00 20.00 35.00

DEPOSITS AND		DATE POSTED	AMOUNT
OTHER CREDITS	Transfer from 4039-557 at ATM #423C	12/27	1200.00
	Customer Deposit at ATM #423A on 1/12	1/14	521.78
	Direct Deposit from #05323 on 1/17	1/18	258.90

ATM 423A: 2500 Centre Plaza, Anytown, Canada LOCATIONS 423C: 2500 Centre Plaza, Anytown, Canada USED 430E: 945 Hamilton Ave., Big City, Canada

THANK YOU FOR BANKING WITH Your First Bank

# reconciling a chequing account

- **step 1**: Obtain the current balance from your bank statement.
- **step 2:** Add any deposits that you have recorded in your cheque register but that are not on this statement.
- **step 3**: Subtract any outstanding cheques (cheques you have written but that have not yet cleared the banking system).
- **step 4:** Compare the result with the current balance in your cheque register.

### Note:

The balance in your cheque register should be adjusted to include: (a) deductions for service fees or other charges; (b) additions for direct deposits and interest earned.

ITEMS OUTS	STANDING	enter		
NUMBER	AMOUNT	The <b>New Balance</b> shown on your statement	\$	
		add  Any deposits or transfers listed in your register that are not	\$ \$	
		shown on your statement total	\$ + \$	
200		calculate the subtotal	\$	
		_ subtract		
		Your total outstanding cheques and withdrawals	-\$	
		calculate the ending bala	nce	
TOTAL	nanyanan	This amount should be the same as the current balance in your cheque register	\$	

# electronic banking services



**direct deposit...** earnings (or government payments) automatically deposited into bank accounts, saving time, effort, and money.

**automatic payments...** utility companies, loan payments, and other businesses use an automatic payment system with bills paid through direct withdrawal from a bank account.

**automatic teller machines...** allow customers to obtain cash and conduct banking transactions.

**point-of-sale transactions...** acceptance of ATM/debit cards at retail stores and restaurants for payment of goods and services.

**stored-value cards...** prepaid cards for telephone service, transit fares, laundry service, library fees, and school lunches.

**electronic cash...** companies are developing electronic replicas of all existing payment systems—cash, cheques, debit cards, and coins.

internet/cyberbanking... banking through online services. Banks with Web site "cyber" branches allow customers to check balances, pay bills, transfer funds, compare savings plans, and apply for loans on the Internet.



**smart cards**, sometimes called "electronic wallets," look like ATM cards; however, they also include a microchip.

- This minicomputer stores prepaid amounts for buying goods and services, keeps track of the transactions, and maintains an electronic balance of the value of the card.
- A smart card may also store data about a person's account balances, transaction records, insurance information, and medical history.
- Smart cards may be issued by a variety of sources including banks, merchants and telephone or utility companies.
- Some smart cards may be reloaded at a bank or at an ATM. Others may be disposed of after their prepaid value has been used.
- Uses for smart cards will expand in the future.

# lesson six

# banking services



student activities

name uate	name:	date:
-----------	-------	-------



# choosing a chequing account

name of	f bank:				
branch in	formation:				
	Branch nearest your home:				
	Branch nearest your work:				
	Number of branches:				
number o	f ATMs:				
bank hour	rs:				
are your 1	funds insured?				
types of a	accounts:				
fees:					
	Must maintain a minimum d				
	= 171000 maintain an average daily balance on				
_	2:				
interest:	How much interest do you e	arn on your account?			
-	How is it calculated?				
charges:					
cheques:		balance inquiries:			
Printin	ng cheques	At teller window			
NSF c	cheques	At ATMs			
Stoppi	ing cheques	By phone			
Certify	ying cheques	By computer			
withdrawa	als at:	special services			
Teller	window	Fund transfer by phone			
Bank-	owned ATMs	Pre-authorized bill payment			
Interac	c ATMs	Signature guarantee			
Nation	nal network ATMs	Bill payment by phone			
Intern	ational network ATMs	Cheque card			
deposits:					

name:	date:	

## keeping a running balance



### record deposits and keep a running balance in the cheque register below.

- 1. On May 26, your balance is \$527.96.
- 2. On May 27, you write cheque #107 to your landlord, Mrs. Wilson, for \$226.00.
- **3.** On May 28, you use your debit card at Food Mart for \$22.52.
- **4**. On June 1, you write a cheque for \$156.32 to Gateway Motors for your car payment.
- **5.** On June 1, you realize your cheque to Gateway Motors should have been for \$165.23, so you void the first cheque and write a new cheque for \$165.23.
- **6**. On June 2, you write a cheque to your phone company for \$62.77.
- 7. On June 2, you use your ATM card to withdraw \$20.00.
- **8**. On June 15, your paycheque for \$425.00 is automatically deposited.
- **9.** On June 15, you use your debit card at Gifts Plus to buy a \$18.99 birthday present for your mother.
- **10.** On June 15, you write a cheque for \$246.45 to XYZ Insurance Co. to cover your insurance premium.
- **11.** On June 22, you transfer \$100.00 online from your chequing account to your savings account.
- **12**. On June 24, you use your debit card at Gas Up to fill up your car. You spend \$12.88.
- 13. On June 28, you use your ATM card to withdraw \$30.00 from your chequing account.

NO.	DATE	DESCRIPTION	TRANSACTION AMOUNT						NCE
									L
							Ш		
									L
									_
									_
									_
							$\square$		_
							$\square$		┡
									$\vdash$

## keeping a running balance (continued)

UNT	
	$\top$

# use the cheque register you just completed to answer the following questions:

- 1. What was your account balance on May 30?
- 2. Could you have paid your car insurance payment on June 1 instead of June 15? If not, why?
- 3. The love of your life has been in a bad mood lately, and you think an expensive present might help. You've found a leather jacket on sale for \$189.00. Can you afford to buy the jacket on June 8? What will your account balance be if you do?
- **4.** The hottest new band in town has just released a CD. It costs \$21.99. Can you afford to buy the CD on June 2? What will your account balance be if you do?
- **5.** What was your account balance after you withdrew \$30.00 on June 28?
- **6.** What was the amount of cheque #111, to whom did you write it, and for what?

### keeping a running balance answer key



### record deposits and keep a running balance in the cheque register below.

- 1. On May 26, your balance is \$527.96.
- 2. On May 27, you write cheque #107 to your landlord, Mrs. Wilson, for \$226.00.
- **3**. On May 28, you use your debit card at Food Mart for \$22.52.
- **4.** On June 1, you write a cheque for \$156.32 to Gateway Motors for your car payment.
- 5. On June 1, you realize your cheque to Gateway Motors should have been for \$165.23, so you void the first cheque and write a new cheque for \$165.23.
- **6**. On June 2, you write a cheque to your phone company for \$62.77.
- 7. On June 2, you use your ATM card to withdraw \$20.00.
- **8**. On June 15, your paycheque for \$425.00 is automatically deposited.
- **9.** On June 15, you use your debit card at Gifts Plus to buy a \$18.99 birthday present for your mother.
- **10.** On June 15, you write a cheque for \$246.45 to XYZ Insurance Co. to cover your insurance premium.
- **11.** On June 22, you transfer \$100.00 online from your chequing account to your savings account.
- **12.** On June 24, you use your debit card at Gas Up to fill up your car. You spend \$12.88.
- **13.** On June 28, you use your ATM card to withdraw \$30.00 from your chequing account.

NO.	DATE	DESCRIPTION	TRANSAC AMOUN	""""				NC E
NO.				-	AMOU	1	527	90
107	5/27	Mrs. Wilson	226	00		Ш	301	9
DrCrd	5/28	Debit-card Food Mart	22	52			279	4
108	6/1	Gateway Motors	156	32			123	12
	6/1	Void Cheque #108			156	32	279	4
109	89	Gateway Motors	165	23			114	2
110	6/2	Phone Company	62	77			51	4
ATM	6/2	cash withdrawal	20	00		Ш	31	4
						$\square$		
						Ш		
			ll ll					

NO.	DATE	D BSC RIPTION	TRANSAC AMOU			DEPOSIT AMOUNT		NCE
	- H-	4	# ~~~	<del>"  </del>			31	44
ATM	6/15	deposit		$\vdash$	425	00	466	44
DrCrd	6/15	Debit card-gift plus mom's b-day	18	99		Ш	437	46
111	6/15	XYZ insurance	246	46			191	00
ATM	6/22	transfer to savings	100	00			91	00
DrCrd	6/24	Debit cand- Gao Up	12	88		П	78	12
ATM	6/28	withdrawall	30	00			48	12
			Ш	Ш		Ш		
			Ш	Ш		Ш		
			Ш	Ш		Ш		
				Ш		Ш		
				1 1		ΙI		

use the cheque register you just completed to answer the following questions:

- 1. What was your account balance on May 30? \$279.44
- 2. Could you have paid your car insurance payment on June 1 instead of June 15? If not, why? No—the payment was \$246.45 but the account balance on June 1 was only \$114.21
- 3. The love of your life has been in a bad mood lately, and you think an expensive present might help. You've found a leather jacket on sale for \$189.00. Can you afford to buy the jacket on June 8? What will your account balance be if you do?

No — the account will be overdrawn by \$157.56

4. The hottest new band in town has just released a CD. It costs \$21.99. Can you afford to buy the CD on June 2? What will your account balance be if you do?

Yes—\$9.45

- **5.** What was your account balance after you withdrew \$30.00 on June 28? \$48.12
- **6.** What was the amount of check #111, to whom did you write it, and for what? \$246.45 to XYZ Insurance for a car insurance payment

## reading a bank statement



### using the bank statement on the next page, answer the following questions:

- 1. What period does this statement cover?
- 2. What is the account number of this statement?
- 3. How many deposits were made and what were the amounts?
- **4.** How many cheques cleared and what was the total dollar amount of the cheques that cleared?
- **5.** Was there any ATM activity? If so, how many transactions were there, and what was the total amount?
- **6.** Was there any debit card activity? If so, how many transactions were there, and what was the total amount?
- 7. Were there any service charges? If so, what was the total amount?
- **8.** What is the total of all withdrawals (cheques, ATM transactions, debit card transactions, service charges)?
- **9.** What is the new balance of the account?
- **10**. Did cheque #182 clear?
- **11.** What was the amount of cheque #183?
- **12.** Did cheque #185 clear?
- **13.** What was the amount of cheque #187?

STATEMENT FOR

Jane Dice 4 Primrose Lane Anytown, Canada

THIS STATEMENT COYERS

12/20/\_\_through 1/18/\_\_

CHEQUING ACCOUNT 0471-678

Previous Statement Balance On 12/19/\_\_\_ Total of 3 Deposits For

Total of 10 Withdrawals For

CHEMIE

1,705.25 -**Total Service Charges** 3.50 -

New Balance

883.97 +

612.04

1,980.68 +

OTHER DEBITS	181 182 183	DATE PAID 12/24 1/04 12/26	## OUNT 15.00 17.00 217.54	сне <b>а</b> це 184 186 187	DATE PAID 12/17 12/31 1/03	##. <b>O</b> UNT 1232.27 54.47 53.97
	1/18	3.50				
	Withdraw	/al #00281 at	ATM #423A		12/24	40.00

MILES INT

10.00 Withdra.wal #02628 at ATM #423A 12/31 20.00 Withdrawal #08744 at ATM #430E 1/15 20.00 Withdrawal #02456 Diebit Cand 35.00 1/16

DEPOSITS AND		DATE POSTED	AMOUNT
OTHER CREDITS	Transfer from 4039-557 at ATM #423C	12/27	1200.00
	Customer Deposit at ATM #423A on 1/12	1/14	521.78
	Direct Dienosit from #05323 on 1/17	1/18	258 90

MTA 423A: 2500 Centre Plaza, Anytown, Canada. LOCATIONS 423C: 2500 Centre Plaza, Anytown, Canada. USED 430E: 945 Hamilton Ave., Big City, Canada.

THANK YOU FOR BANKING WITH Your First Bank

## reading a bank statement answer key



### using the bank statement on the next page, answer the following questions:

1. What period does this statement cover?

12/20/\_\_ - 1/18/\_\_

2. What is the account number of this statement?

0471-678

**3.** How many deposits were made and what were the amounts?

Three, for the amounts of \$1200, \$521.78, and \$258.90

**4.** How many cheques cleared and what was the total dollar amount of the cheques that cleared?

Six, for a total amount of \$1590.25

**5**. Was there any ATM activity? If so, how many transactions were there, and what was the total amount?

Yes — three for a total amount of \$80.00

**6.** Was there any debit card activity? If so, how many transactions were there, and what was the total amount?

Yes — one for a total amount of \$35.00

7. Were there any service charges? If so, what was the total amount?

Yes - \$3.50

**8.** What is the total of all withdrawals (cheques, ATM transactions, debit card transactions, service charges)?

\$1708.75

**9.** What is the new balance of the account?

\$883.97

**10.** Did cheque #182 clear?

Yes

**11.** What was the amount of cheque #183?

\$217.54

**12.** Did cheque #185 clear?

No, as it is not showing as paid on the statement.

**13.** What was the amount of cheque #187?

\$53.97

name: date:
-------------



# reconciling an account

use the bank statement, the cheque register, and the reconciliation worksheet on the following page to balance this chequebook.

			TATEMENT C through 7/19	
CHEQUING ACCOUNT 0471-678	Previous Statement Balance On 6/19/ Total of 1 Deposits For Total of 6 Withdrawals For Total Service Charges			150.67 1200.00 + 1246.98 - 0.00 -
	New Balance			103.69 +
CHEQUES AND OTHER DEBITS	•	161 162	<b>DATE PAD</b> 6/21 6/26	<b>AMOUNT</b> 216.30 82.87
		163	6/29	1000.00
	ATM Withdra wal #00281 at ATM #423A ATM Withdra wal #00476 at ATM #426B	-	6/18 6/25	35.00 20.00
	Debit Card #00586 Foodland EFT Debit Card #01275 EZ-Shoppe		6/18 6/26	55.00 54.11
DEPOSITS AND OTHER CREDITS	Transfer from 4039-557 at ATM #423C		DATE POSTED 6/23	AMOUNT 1200.00

CHEDUE NO.	DATE	DISSIPPTION TRANSACTION AMOUNT				DEPOSIT AMOUNT		8ALANCE 366 97	
161	6/4	Sound Out		216	30			150	67
АТМ	6/18	withdrawal		35	00		Н	115	67
DrCrd	6/18	Debit Card		55	00		П	60	67
АТМ	6/23	deposit			$\Box$	1200	00	1260	67
162	6/24	Kacys		82	87		П	1177	80
АТМ	6/25	withdrawal		20	00		П	1157	20
163	6/26	Woodland Apt's.		1000	00			157	80
DrCrd	6/26	E-ZShoppe		54	11		П	105	69
164	7/5	CD Place		26	31		П	77	38
165	7/14	Lucae film, Ltd.		10	00		П	Ø	38
АТМ	7/19	deposit			П	253	17	320	55
							П		
_							П		

## reconciling an account (continued)

TEMS OUT	STANDING	enter	
NUMBER	AMOUNT	The <b>New Balance</b> shown on your statement	\$
		add	
		Any deposits or transfers listed	\$_
		in your register that are not	\$ _
		shown on your statement	⊅ _
		total	+\$
		calculate the subtotal	\$
		_ subtract	
		Your total outstanding cheques and withdrawals	- \$
		calculate the ending balar	ıce
TOTAL		This amount should be the same as the current balance	
		in your cheque register	\$

### use the reconciliation worksheet above to answer the following questions:

- 1. What is the new balance shown on the statement?
- 2. What is the total amount of deposits listed in the cheque register but not shown on the statement?
- 3. What is the sum of the new balance and the deposits not shown on the statement?
- 4. What is the total amount of outstanding cheques and withdrawals?
- **5**. What is the ending balance?

## reconciling an account answer key

ITEMS OUT	STANDIN	G	enter		
NUMBER	AMOU	TIM	The <b>New Balance</b> shown		107.00
164	26	31	on your statement	5	103.69
165	10	00	add		
er aller			in your register that are not	\$ _ \$ _ \$	253.17
			shown on your statement total + \$	_	253.17
			calculate the subtotal	\$	356.86
			_ subtract		
			Your total outstanding cheques and withdrawals - \$	\$	36.31
		74	calculate the ending balance		
TOTAL	36	31	This amount should be the same as the current balance in your cheque register	<b>5</b>	320.55

### use the reconciliation worksheet above to answer the following questions:

- 1. What is the new balance shown on the statement? \$103.69
- **2.** What is the total amount of deposits listed in the cheque register but not shown on the statement?

\$253.17

- **3.** What is the sum of the new balance and the deposits not shown on the statement? \$356.86
- **4.** What is the total amount of outstanding cheques and withdrawals? \$36.31
- **5.** What is the ending balance? \$320.55

name:			

date:

# lesson six quiz: banking services

Γ	QUIZ
ŀ	<i>[j</i>
ŀ	//
ŀ	_
٠.	

tr	II e	-fo	lec	
tr	ue	-та	IISE	ì

1.	A pawnshop offers loans to people starting their own business.								
2.		Opening a chequing account requires completing a signature card.							
3.		A blank endorsement allows anyone to cash a cheque.							
4.		_ A "smart card" may store a person's bank balance right on the plastic card.							
5.		An outstanding cheque refers to one written on an account with a very low balance.							
mu	ltiple (	choice							
6.		The highest loan rates usually occur when borrowing from a:  A. bank.  B. credit-card company.  C. pawnshop.	9.		Obtaining cash from an ATM is similar to:  A. writing a cheque.  B. making a deposit.  C. opening a new account.  D. earning interest on				
7.		<ul> <li>D. credit union.</li> <li>A is used to add funds to a bank account.</li> <li>A. cheque</li> <li>B. deposit slip</li> <li>C. signature card</li> <li>D. withdrawal slip</li> </ul>	10.		your account.  A service charge on your bank statement will result in:  A. a higher balance.  B. a lower balance.  C. earning more interest.				

### **D.** restrictive

case application

A. fullB. specialC. blank

A recent bank statement for Istvan Zubov revealed various service charges and fees of over \$10. How might Istvan reduce his costs for banking fees?

endorsement

includes the words "FOR DEPOSIT ONLY."

**D.** more outstanding cheques.

## lesson six quiz: banking services answer key

#### true-false

- 1. f A pawnshop offers loans to people starting their own business.
- **2.** t Opening a chequing account requires completing a signature card.
- **3.** t A blank endorsement allows anyone to cash a cheque.
- **4.** t A "smart card" may store a person's bank balance right on the plastic card.
- **5**. \_\_f \_\_ An outstanding cheque refers to one written on an account with a very low balance.

### multiple choice

- 6. C The highest loan rates usually occur when borrowing from a:
  - A. bank.
  - B. credit-card company.
  - **C.** pawnshop.
  - **D.** credit union.
- 7. B A is used to add funds to a bank account.
  - A. cheque
  - **B.** deposit slip
  - C. signature card
  - **D.** withdrawal slip
- 8. D A endorsement includes the words "FOR DEPOSIT ONLY."
  - A. full
  - **B.** special
  - C. blank
  - **D.** restrictive

- 9. A Obtaining cash from an ATM is similar to:
  - A. writing a cheque.
  - **B.** making a deposit.
  - C. opening a new account.
  - **D.** earning interest on your account.
- 10. B A service charge on your bank statement will result in:
  - A. a higher balance.
  - **B.** a lower balance.
  - **C.** earning more interest.
  - **D.** more outstanding cheques.

### case application

A recent bank statement for Istvan Zubov revealed various service charges and fees of over \$10. How might Istvan reduce his costs for banking fees?

Istvan should start by analyzing his financial services habits. For example, if he uses an ATM often, the fees could be high. Or, if his checking account goes low he may have to pay a monthly fee or other charges for overdrawn accounts. If his fees are still high after careful use of banking services, he should compare the costs at other banks or a credit union and consider moving his account.